

Alan Szuster

SITE RELIABILITY ENGINEER

CONTACT

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Szczecin, Poland

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SKILLS

AI / ML & AGENTS

Agentic AI · Custom AI agents · LLMs · RAG · MCP · Prompt engineering · Vertex AI · Azure AI Foundry · Azure SRE Agent · ML / Deep Learning · PyTorch · TensorFlow · MLflow · GPU workloads · AIOps

GOOGLE CLOUD

GKE (Autopilot, Standard) · Cloud Run · Cloud Functions · Cloud SQL · Cloud Storage · Cloud Armor · IAM

AZURE

AKS · AVS · Virtual Hub (vHub) · Hub-spoke VNet · ExpressRoute · Azure Firewall

CONTAINERS & IAC

Kubernetes · OpenShift · Docker · Helm · Terraform

NETWORKING

VPC / VNet · Peering · Cloud Interconnect · Cloud NAT · Load Balancing · WAF · Firewalls

CI/CD & TOOLING

GitHub Actions · Argo CD · Git · Linux · Grafana Cloud · Datadog · Zabbix

PROGRAMMING

Python · TypeScript · JavaScript · Bash

Alan Szuster

Site Reliability Engineer

Cloud · Platform · Infrastructure · DevOps · AIOps

ABOUT

SRE at Salling Group (since 2022, in SRE since 2024), running production Kubernetes (~20 clusters across GKE and AKS) and cloud networking on GCP and Azure. Build and run AI agents and ML workloads on Kubernetes, Vertex AI and Azure AI Foundry, including GPU. Yearly Value Champ 2024 award winner.

EXPERIENCE

Site Reliability Engineer — May 2024 — Present

Salling Group A/S

- Build, deploy and run AI agents (Agentic AI) and ML applications on Kubernetes, Vertex AI and Azure AI Foundry; support AI/ML infrastructure, including GPU workloads, model training, CI/CD and platform integrations.
- Design, build and operate Kubernetes platforms across GCP and Azure: ~20 clusters across GKE (Autopilot and Standard) and AKS, plus a hybrid cluster for self-hosted GitHub Actions runners.
- Provision and manage cloud infrastructure as code with Terraform on GCP and Azure, including landing zones, networking, security and databases.
- Contributed to the migration of 300+ production applications from OpenShift to GKE Autopilot in Sweden, covering the landing zone, networking, databases and a fully rebuilt CI/CD.
- Part of the team that migrated ~700 VMs and associated databases from Kyndryl's on-prem data center to Azure VMware Solution (AVS).
- Build and maintain CI/CD pipelines and GitOps-based delivery with GitHub Actions (incl. custom actions), Argo CD, Helm and Terraform.
- Develop automation and engineering tools in Python, Bash, JavaScript and TypeScript, including serverless solutions on Cloud Run and Cloud Functions.
- Contribute to software development through code reviews, implementation support and load testing of applications in Grafana Cloud, while promoting secure engineering practices and development standards.

ServiceNow Developer — Dec 2022 — May 2024

Salling Group A/S

- Developed and administered the ServiceNow platform (ITSM, custom apps) in JavaScript and Angular; automated workflows with Flow Designer and Script Includes.
- Built integrations via REST APIs and Python; managed MID Server deployments on Windows Server for secure on-prem connectivity.

IT Operator — Jan 2022 — Nov 2022

Salling Group A/S

- First-line support for OS and business applications serving tens of thousands of retail employees; troubleshooting and issue reporting.

EDUCATION

Bachelor of Engineering, 2022

West Pomeranian University of Technology, Szczecin

Automation and Robotics

IT Technician, 2018

Zespół Szkół nr 1 w Goleniowie

IT Technician

LANGUAGES

Polish — Native

English — B2+

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